

# VIRTUANCE PHOTOGRAPHER QUARTERLY MEETING – Q3 2016 July, 27th, 2016

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# **Company Growth and Performance**

- Volume and Company-wide NPS Scores
- Industry Trends
- New Virtuance Team Members

### **Technology Updates**

- Commercial Website Launch!
- Online Scheduling recent changes
- HDReal Updates Color Corrections/Exteriors

# Policy/Procedure/Pricing Changes

- Cancellation Fee's to be relative to shoot price.
- Blue Sky Guarantee
- Vacation Notification Form
- New Drone Laws Pt 107
- Late Issues

# **Recent Changes from Photographer Feedback**

- Mandatory Gate Codes
- Mandatory Subdivision Name
- Lots of Tagger Updates!

#### **Tagger Changes**

- keyboard shortcut for Undelete Photos
- dropdown list of Onsite Issues caused by Client
- · check for tagging onsite
- onsite upgrade checkbox for Blue Sky Guarantee
- New space names
- Aerial Space Tags and Error Check

# **Report on Current Stats**

- NPS Score what are agents talking about?
- Processor Feedback

### **Career Track Announcements and Promotions**

- 2000 Shoots Chris Mostek, Kreg Hamburger, Tyler Bierwirth
- 1500 Shoots Bobby Rameriz, David Gaston, Gregory Muntz
- 1000 Shoots Julie Kruger
- 500 Shoots Jill Long, Lowell Monke, Jo Rao

#### Contact Time

• New Contest - It's all about the name – Image Name.

# **OPEN FORUM**